



ITASCA MEDICAL CARE (IMCare)
ITASCA RESOURCE CENTER
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PROVIDER UPDATE

***October 2021
 #2021-21***

To: IMCare Providers
 From: Celeste Tarbuck
 Date: October 25, 2021
 RE: Billing the Same Service for the Same Member Multiple Times on a Claim

You may provide the same service, to a member, multiple times, on the same date. When submitting a claim for this scenario (multiples of the same service, one the same date, for the same member, all submitted on one claim), be sure to bill the services properly to avoid claim denials for duplicate lines of service. Do **not** bill multiple same services on individual lines, unless indicated by coding guidelines. Instead, list the service once and then use the Quantity column to indicate how many times the service was performed or delivered. Procedures with bilateral services indicators identified on the [Medicare Physician Fee Schedule Database \(MPFSDB\)](#) are excluded from this rule because these codes only allow one unit to be billed on each claim line.

For more information, see “[Avoid Duplicate Claim Denials for Repeat Procedures](#)” from the National Government Services (NGS). If you have questions, please call the Provider Contact Center at **1-800-843-9536** (toll free).

The following are examples of appropriate and inappropriate billing when the same service is provided multiple times.

Multiple syringe supplies used during a member visit
Appropriate

Date of Service	Revenue Code	Revenue Code Description	Procedure Code	Procedure Code Description	Quantity	Charge
09/28/2018	R0270	Medical/Surgical Supplies and Devices – General	A4657	Syringe, with or without needle, each	2.00	10.00

Inappropriate – Second line on the claim will be denied as a duplicate

Date of Service	Revenue Code	Revenue Code Description	Procedure Code	Procedure Code Description	Quantity	Charge
09/28/2018	R0270	Medical/Surgical Supplies and Devices – General	A4657	Syringe, with or without needle, each	1.00	10.00
09/28/2018	R0270	Medical/Surgical Supplies and Devices – General	A4657	Syringe, with or without needle, each	1.00	10.00

Multiple drugs administered during a member visit: Drugs have the same National Drug Codes (NDCs) and quantities

Appropriate

Date of Service	Revenue Code	Revenue Code Description	Procedure Code	Quantity	Charge	NDC
09/28/2018	R0250	Pharmacy – General	N/A	2.00	20.00	N4 63323048657

Inappropriate – Second line on the claim will be denied as a duplicate

Date of Service	Revenue Code	Revenue Code Description	Procedure Code	Quantity	Charge	NDC
09/28/2018	R0250	Pharmacy – General	N/A	1.0	20.00	N4 63323048657
09/28/2018	R0250	Pharmacy – General	N/A	1.0	20.00	N4 63323048657

Multiple drugs administered during a member visit: Drugs have unique NDCs and quantities

Appropriate

Date of Service	Revenue Code	Revenue Code Description	Procedure Code	Quantity	Charge	NDC
09/28/2018	R0250	Pharmacy – General	N/A	1.00	20.00	N4 63323048657
09/28/2018	R0250	Pharmacy – General	N/A	2.00	30.00	N4 63323049227

Multiple Durable Medical Equipment (DME) provided to a member: Unique service line descriptions for the same code

Appropriate

Date of Service	Procedure Code	Modifier	Service Line Description	Quantity	Charge
09/28/2018	A5507	LT	First modification, padded tongues	1.00	15.00
09/28/2018	A5507	LT	Second modification, padded tongues	1.00	15.00

Inappropriate – Second line on the claim will be denied as a duplicate

Date of Service	Procedure Code	Modifier	Service Line Description	Quantity	Charge
09/28/2018	A5507	LT		1.00	15.00
09/28/2018	A5507	LT		1.00	15.00

***Multiple DME provided to a member: Same service line description for the same code
Appropriate***

Date of Service	Procedure Code	Modifier	Service Line Description	Quantity	Charge
09/28/2018	A5507	LT	Modification, padded tongues	2.00	15.00

Inappropriate – Second line on the claim will be denied as a duplicate

Date of Service	Procedure Code	Modifier	Service Line Description	Quantity	Charge
09/28/2018	A5507	LT	Modification, padded tongues	1.00	15.00
09/28/2018	A5507	LT	Modification padded tongues	1.00	15.00

***Multiple laboratory services provided to a member
Appropriate***

Date of Service	Revenue Code	Revenue Code Description	Procedure Code	Quantity	Charge
09/28/2018	R0300	Laboratory – General	87077	2.00	45.00

Inappropriate – Second line on the claim will be denied as a duplicate

Date of Service	Revenue Code	Revenue Code Description	Procedure Code	Quantity	Charge
09/28/2018	R0300	Laboratory – General	87077	1.0	45.00
09/28/2018	R0300	Laboratory – General	87077	1.0	45.00

If you have any questions, please contact Celeste Tarbuck at celeste.tarbuck@co.itasca.mn.us or 218-327-6118.